

Sub: Tour report of Dr. Abdul Kariem (Dy Director Health Services Kashmir), Dr Gazala (DHO Srinagar), Dr Mohd Shafi (District Monitor, NRHM), Dr Younis Mushtaq (Associate Programme Manager, SHS), Ashok Kumar (State Accounts Manager, SHS).

In compliance to order No. DHSK/ DNO/310-14 dated 16-07-2014, the team visited District Baramulla on 23-07-2014.

The observations of team are as under:

District Headquarter:

- On way to Baramulla, one of the Vehicle hired under RBSK was intercepted at Kanthbagh, Baramulla at 12:00 noon. The vehicle was on road side and had board of Baramulla on the front mirror for the purpose of ferrying passengers. The log book of vehicle (enclosed as annexure “A”) was seen and was found incomplete; the movements of the vehicle for the month of July were not signed by the team. On checking the logbook it was found that on an average the vehicle runs 20 kms in a day and is underutilised. **It was informed by driver that beyond working hours (10:00 am to 4:00 pm) the vehicle is being used for ferrying passengers.**

Tendering Procedure for hiring of Vehicles:

- District Health Society has hired 20 vehicles @ Rs 25000/- per vehicle per month.
- As per the terms and conditions vehicle has to run upto 50 kms in a day beyond which POL shall be provided @ Rs 10 /km which is against the govt. guidelines whereby the contract has to be made by Govt. Department for running the vehicle upto 80 kms a day. **A committee had been formed by the Deputy Commissioner for finalization of the tender but the approval of the Deputy Commissioner has not been obtained (copy of report submitted by committee enclosed as annexure “B”).**
- **On the agreement over writing has been made by pen at condition No. 11 (Timing: 10 am to 4 pm summers, 10:30 am to 4:30 pm in winter), whereas the rest of the document is typed (copy enclosed as annexure “C”).**
- **The monitoring team reached CHC Beerwah at 12:00 noon and reported BMO Office who had gone for attending meeting at CMO Office. On visiting various sections, Dr Fayaz Ahmad, Medical Officer AYUSH hired under RBSK was found attending the patients in general OPD; it is pertinent to mention that complaints were mainly regarding this MO which proved correct.**

- As per the statement of BM&EO, both the RBSK MHT members are in SAMIE School Beerwah but the visit was not as per the micro plan available with block headquarters.
- Team along with BM&EO visited the SAMIE School all the team members except **one ANM namely Shubeena & one MO Dr Fayaz Ahmad** were present. The team members were without uniform and had carried only one weighing machine, BP apparatus & Stadiometer with them; rest of the Kit was left at Block Headquarter.
- Both the vehicles hired for Mobile Health Teams were in School compound & their log books were maintained.
- Formats were available but the teams were not carrying the registers. One of the MO was prescribing medicine on paper chits.

CHC Beerwah:

- JSSK is implemented in the hospital and free services as envisaged under the scheme are being provided to the beneficiaries.
- Labour room is well maintained, has fully equipped Newborn Care Corner and all the essential drugs were available.
- **MCP Cards and Safe Motherhood booklets were not available in Gynae OPD however the same were available in the BPMUs office.**
- Blue Colour IFA tablets for Adolescent Girls under WIFS Programme were being distributed to ANC Cases by the Medical Officer posted in Gynae section, she was unaware of the colour coding of IFA tablets.
- One of the beneficiary who was referred to LD Hospital for delivery complained about the delay in JSY payments at LD Hospital and said **“that I was asked to deposit Rs 20/- in cash so that his case for JSY Payment is processed, and was advised to call after 1 week to know the status of his payment”**. The details of the beneficiary are as under Zamrooda W/o- Bilal Ahmad, MRD No. LD Hospital 9254, Date of Delivery: 04/07/2014 at 3:00 pm R/o- Beerwah.

Block Khag:

- After Block Beerwah, the monitoring team visited block Khag at 2: 30 pm, both the Mobile Health Teams were on field duty at Govt. Hr. Secondary School, Drang.
- Registers, formats & RBSK Kits were available with the teams all the team members were present.
- Registers were checked & it was found that the some of the columns of register like vision, BMI & BP were not being recorded for all the cases, the team members were advised to record all the details in the registers.

PHC Khag:

- PHC is a functional delivery point and approximately 20 deliveries are being conducted per month.

- MCP Cards & Safe motherhood booklets were available in the OPD.
- During the month of June 2014, 19 deliveries have been conducted at the institution and **16 delivery cases have been referred for delivery at higher institutions.**
- All components under JSSK are being provided and registers are maintained.
- JSY Payments to ASHAs & Beneficiaries are being paid timely and registers were found updated.

Block Khansahib:

- The team visited CHC Kremshore at 12:00 noon on 10th July 2014, and on visiting various sections, **Dr Majid Ahmad Dar, Medical Officer AYUSH under RBSK was found attending patients in the general OPD.** The hospital has inposition 4 male Medical Officers, 3 female Medical Officers & one dental doctor including 2 AYUSH MOs and inspite of having adequate staff the RBSK MO was attending the patients in OPD. It is pertinent to mention that only RBSK MO and one female MO (MBBS) were present at the time of visit, another Medical Officer, Dr. Yousuf reached the hospital at the time of visit for attending night duties.
- As per the microplan the other members of the RBSK Mobile Health Team were found screening children in Yousuf Educational High School, Kalshipora, Khansahib without uniform. **The team members confessed that only one doctor is attending the Mobile Health Team at a time and another one is attending patients in OPD at CHC Kremshore & CHC Khansahib alternately for 3 days in a week.**
- Log book of the RBSK Vehicle was not maintained properly and the details of the journey were not recorded in the log book.

Block Chattergam:

- The team visited CHC Chattergam at 11:00 am on 11th July 2014 and interacted with Block Medical Officer who informed that MHTs are in field screening children in schools as per the microplan.
- On visiting Govt. Middle School, Sanzipora were one of the teams was screening Children. On verifying the records the school has only 59 Children enrolled and as per the micro plan two days were kept for the school. While interacting with the team they informed that we start screening children from 10:00 upto 2:00 pm only as the school timing during summers is from 8:00 am to 2:00 pm. The RBSK MHT team was advised to modify their plan as per the timing of the school and cover at least 100 Children per day.
- It was informed by MHT members that the referred cases are not being provided free treatment in various Govt. health institutions including the CHC Chattergam inspite of clear instructions by MD NRHM during the RBSK review meeting of District Budgam.

Recommendations:

1. Block Medical Officers of the concerned blocks being the Nodal Officers for the scheme may be asked regarding the violation of RBSK guidelines by allowing the RBSK MOs to attend OPDs & sending both the teams at one place.
2. The concerned District & Block Programme Management Units be taken to the task for not monitoring the NRHM schemes including RBSK and for not providing feedback to the State Health Society regarding the violation of the guidelines by MHTs and other stake holders.
3. Strong action should be taken against the RBSK Medical Officers who were found treating the patients in OPDs at CHC Beerwah & CHC Kremshore at the time of visit so that an example is set which may prove as a deterrent for other Mobile Health Team members in the State.
4. Medical Superintendent LD Hospital may be asked about delayed payments under JSSK and charging Rs 20 for processing the JSY Cases.

Submitted for your kind perusal & necessary action.

Divisional Nodal Officer
NRHM Kashmir