

Inspection Report of SDH Kupwara and DH Handwara

In compliance to order No.: 02 of NHM 2015 dated 05.05.2015 endorsed under No. SHS/J&K/NHM/K/107-114 dated 05.05.2015 of State Health Society, National Health Mission, J&K, a team of following officers/officials visited CHC Kupwara & DH Handwara w.e.f 11-12th May 2015 for verification of financial irregularities in respect of JSSK Scheme:

1. Mr. Ishfaq Pandit, Chief Accounts Officer, DRDA, Representative from the District Development Commissioner/ Chairman District Health Society, Kupwara.
2. Dr Shabir Ahmed, Programme Manager, NHM.
3. Dr. Younis Mushtaq, Associate Programme Manager, NHM.
4. Ashok Kumar, State Accounts Manager, NHM

The detailed findings of the team are as follows:

11th May 2015 (CHC Kupwara):

The team visited to the office of the Block Medical Officer Kupwara for inspection of proper implementation of JSSK scheme in the CHC Kupwara, and physically visited to the wards of the hospital where 4 Gyne patients were admitted and while enquiring from them about the benefits availed by them under the scheme, they stated that:

1. Each patient pays Rs. 20.00 as the cost of IPD card/booklet which is supposed to be made free out of JSSK scheme.
2. No referral facility was provided to the beneficiaries from home to the hospital.
3. Patients were made to pay for the lab tests/ USG etc which are supposed to be made free out of JSSK scheme.
4. No diet was given to the beneficiaries in the hospital.
5. Only some of the free medicines were provided to the patients.

The components of JSSK like Drugs/Consumable, Diagnostic, Blood Transfusion, Diet, Referral Transport are not implemented in the hospital. **Moreover, Block Medical Officer, Kupwara had issued order under No. BMOK/NRHM/515 dated 04.08.2014 (copy enclosed as annexure "A"),**



wherein it is clearly stated that “Patients falling under JSSK scheme are advised to make payments for their respective lab tests which were supposed to be made free under JSSK scheme which is contrary to the Govt. Order No. 516 HME of 2011 dated 24-09-2011” which clearly shows that the scheme is not implemented in the hospital. However as per the letter of Block Medical officer Kupwara vide No. BMOK/NHM/ 01 dated 01/04/2015 shows liability of Rs 33.56 lakhs which is contrary to implementation of scheme.

Two children were admit in the Newborn Stabilization unit at the time of visit, however the radiant warmers were non functioning due to non availability of electricity/ power backup from last two hours as per the statement of the attendants and **no provision of warmth was made for the sick infants by the hospital authorities making them susceptible to hypothermia.**

While examining the books of accounts of SDH Kupwara, it is noticed that:

1. As per NHM guidelines all the bank accounts in Block Headquarter have to be operated jointly by the concerned Block Medical Officer and the Block Accounts Manager. However out of the 13 bank Accounts of CHC Kupwara under NHM, five bank accounts are being operated jointly by Medical Officer with FMPHW/ Pharmacists/ Jr. Staff Nurse/ Health Educator (**copy enclosed as annexure “B”**) instead of Block Medical Officer and Block Accounts Manager which in contrary to NHM guidelines.
2. As per the statement of expenditure, against the total funds available of Rs. 36.70 lakhs under JSSK Scheme during 2014-15, the details of expenditure are as under:

a. Medicines	Rs. 24.55 lakhs
b. Referral Transport	Rs. 10.10 lakhs
c. Diet	<u>Rs. 2.05 Lakhs</u>
Total	<u>Rs. 36.70 Lakhs</u>

It was informed by the Block Medical Officer that the expenditure has been incurred on account of clearing pending liabilities, however after verification of records no such liabilities were found which was also confirmed by Dr Muneer Ahmad Khawaja, Chief Medical

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Officer Kupwara. The liabilities shown needs to be clarified and requires further investigation.

3. Books of accounts were not maintained as per financial norms and the cash book was not closed at the end of FY 2014-15 & the bank reconciliation statement was also not prepared.
4. As reported to the team that the drugs & consumables under JSSK are being purchased as per the approval of District Purchase committee but the documents relating to the approval of district purchase committee were not shown to us, for which the team visited the Office of Chief Medical Officer Kupwara on 12th May 2015. It was informed by the CMO, that the file pertaining to tendering process lies with the office of Directorate of Health Services Kashmir which shows that some kind of investigation is under process at the Directorate of Health Services, Kashmir the details of which were not provided to the visiting team by the concerned.

The issue was raised telephonically by Mr. Ishfaq Pandit, Chief Accounts Officer, DRDA with Dr. Bashir Ahmad Malik, Assistant Director, Directorate of Health Services, Kashmir who informed to him that the file shall be provided to the investigating team through special messenger by Chief Medical Officer, Kupwara within 2 days. However till date the file has not been provided to the team.

Rates for high end equipments like Ventilator-Adult (Rs 16.0 lakhs), Automatic Hematology Analyser (Rs 10.58 lakhs), Portable Ultrasound (Rs 4.12 lakhs) etc which is the prerogative of Purchase Committee headed by Director Health Services has been approved by the District Level Purchase Committee, going against the norms.

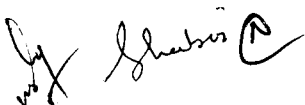
5. Mostly payments were made to M/s Ganai Medical Agency, Kupwara within 7 days of the bill date whereas bills of other agencies have been kept withheld and cleared after a gap of more than a month.
6. As enquired from the beneficiaries no referral services have been provided to them however an advance payment of Rs. 8.69 lakhs over a period of time have been made to the filling stations namely Habib Filling Station & Marazi, filling station on account of PoL for providing referral transport services to the beneficiaries under JSSK.

Shahri

7. As enquired from the beneficiaries no diet was provided to them by the hospital authorities; however it was informed by BMO that the dietary services have been stopped from last 8 months. **However an amount of Rs 2.05 lakhs stands utilised under the same component and surprisingly as per the records 54 eggs have been given to LSCS beneficiaries for 3 days @ 18 eggs/day during their stay in hospital. In this regard a letter has been issued by the Block Medical Officer vide No. BMOK/3149 dated 18/03/2014 to M/s Altaf Ahmad Khan, Hospital Canteen CHC Kupwara for providing 18 eggs (without boil) Rs 100/- per day on account of diet to beneficiaries w.e.f. 01/03/2014 to 30/09/2014 (copy enclosed as annexure "C").** As per the record shown to us random 10 calls were made to the beneficiaries regarding the benefits availed by them during their stay in the hospital, in 7 cases mobile No.s were incorrect or the phone was switched off and remaining 3 informed that no dietary/ referral transport facility was provided to them.
8. Procurement process has not been followed while making purchases for drugs & consumables as no supporting documents were shown to the team also the files have not been maintained properly by the concerned. Moreover the medicines that have been procured at CHC Kupwara under JSSK have been found to be procured at very higher rates as compared to District Hospital Handwara. Only two antibiotics namely Inj. Ceftraxone and Inj. Amikacin were available in both the gynae and paediatrics section for every beneficiary which cannot be justified.

Conclusion:

- JSSK Scheme is not implemented in CHC Kupwara. Patients are being charged by the hospital right from the IPD tickets, lab investigations, USG etc to the discharge of the beneficiary. In addition to this no diet/ referral transport services are being provided.
- An order has been issued by the Block Medical officer against the Govt. directions without his competence that patients falling under JSSK scheme are advised to make payments for their respective lab tests which were supposed to be made free under JSSK scheme.



- Mostly payments were made to **M/s Ganai Medical Agency, Kupwara within 7 days of the bill date** whereas bills of other agencies have been kept withheld and cleared after a gap of more than a month.
- The DDO powers have been delegated to Medical Officer and the lower rank officials for making various payments under the scheme.
- As no diet was provided to the beneficiaries, however an amount of Rs 2.05 lakhs stands utilised under the same component and surprisingly as per the records @ 18 eggs /day were provided to each of the beneficiaries and cannot be justified.
- Medicines that have been procured at CHC Kupwara under JSSK have been procured at very higher rates as compared to District Hospital Handwara.
- Only two antibiotics namely Inj. Ceftraxone and Inj. Amikacin were available in both the gynae and paediatrics section of CHC Kupwara for each and every beneficiary which cannot be justified.

12th May 2015 (DH Handwara):

The team visited to the office of the Medical Superintendent, DH Handwara for inspection of proper implementation of JSSK scheme in the hospital, the team physically visited to the wards of the hospital and while enquiring from the beneficiaries about the entitlements under JSSK they informed that they are getting free services as envisaged under the scheme. The Medical Superintendent was on leave on that day and was represented by Dr. Sonallah Qureshi, Sr. Consultant.

While examining the books of accounts of DH Handwara, it was noticed that:

1. **Drugs & consumables are being purchased on the rates approved by the Hospital Purchase committee after issuing tenders in newspapers through information department instead of rates of district level purchase committee however it has been observed that there is much variation in both the rates e.g:**

Name of Drug	DH Handwara (In Rs.)	CHC Kupwara (In Rs.)
Tab Methyl ergometrine	0.80	6.00

Dr. Sonallah Qureshi

Tab Amoxicillin Cluvanate (Augmenten 625mg)	12.38	26.00
Inj Betamethasone	3.75	6.10
Inj Ceftraxone (1gm)	27.55	58.00
Inj. Calcium Gluconate	12.00	18.30
Tab Misoprostol	22.00 (Dose not mentioned)	14.12 (200 mg)
ECG Gel	25.27	78.00

2. There are 3 bank Accounts under NHM and out of which one Bank Account No. SBG-26644 of JSSK scheme is being operated **jointly by Medical Superintendent and Medical Officer.**
3. As per the statement of expenditure, against the availability of Rs.29 .55 lakhs under JSSK Scheme during 2014-15, the details of expenditure are as under:
 - a. Medicines Rs. 17.10 lakhs
 - b. Referral Transport Rs. 7.61 lakhs
 - c. Diet Rs. 4.65 Lakhs
 - Total Rs. 29.36 Lakhs**
4. Books of accounts are not prepared as per the financial guidelines of NHM and also the filing system needs to be strengthened.
5. In case of referral transport, advance payments are being made to Chogal Service station on account of POL and in some cases payments have been made to the beneficiaries after getting receipt from Sumo operators.

Conclusion:


While going through the records of JSSK Scheme at DH Handwara, it has been observed that the scheme is implemented at DH Handwara. However the procurement for drugs and consumables has not been done on rates approved by District Level Purchase committee. A separate purchase committee was constituted by the Medical Superintendent for finalization of the rate contract without taking any permission from District Development Commissioner (Chairman District Health Society) and Chief Medical Officer.




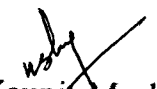
On comparing the rates of District Level Purchase Committee and that of the District Hospital Handwara there is huge variation in the rates which needs to be reviewed by the Chairman District Health Society.


Recommendations:

- I. JSSK scheme needs to be implemented in CHC Kupwara and all the benefits as envisaged under scheme be provided to beneficiaries as per the guidelines of scheme.
- II. Special Enquiry should be initiated against the Block Medical Officer, Kupwara regarding NHM funds and utilization thereof...
- III. Tendering process of District Level Purchase committee for procurement of drugs & consumables needs to be thoroughly investigated as no records were available with the office of District Health Society, Kupwara.


Mr. Ishfaq Pandit,
Chief Accounts Officer,
DRDA


Dr Shabir Ahmed,
Programme Manager,
NHM, J&K.


Dr. Younis Mushtaq
Associate Programme Manager,
NHM, J&K.


Ashok Kumar
State Accounts Manager,
NHM, J&K

Annexure 'A'



Govt. of Jammu & Kashmir

OFFICE OF THE BLOCK MEDICAL OFFICER KUPWARA

ORDER

The patients falling under JSSK scheme are advised to make payments for their respective lab tests which were supposed to be made free under JSSK Scheme as no fund available for the said component. Moreover we are also having pending liabilities for the said component.

BMOK/NRHM/ 515.

Dated: - 4.8.14.

Block Medical Officer
Kupwara

Tel- Fax 01955252690

Handwritten notes: (Lab) and other illegible scribbles

Dec-2014

6meokup@gmail.com
6amkupwara@gmail.com



Annexure 'B'




Govt. of Jammu & Kashmir
OFFICE OF THE BLOCK MEDICAL OFFICER KUPWARA

Bank Details of NHIM Scheme of Block Kupwara

S.No	Name of the Bank Accounts	Title of the Account Number	Name of the Signatory
01	SBG 79	Block Medical Officer Main A/C	BMO and BAM
02	SBG 20816	RCH Base Flexi pool	BMO and BAM
03	SBG 20817	Mission Flexi pool	BMO and BAM
04	SBG 20818	Routine Immunization	BMO and BAM
05	SBG 20821	NPCB	BMO and BAM
06	SBG 20823	Pulse Polio Immunization	BMO and BAM
07	SBG-20824	NPHCE	BMO and BAM
08	SBG-20899	RBSK KUpwara	BMO and BAM
09	SG -671	Rogi Kalyan Samiti (RKS)	BMO and Senior Consultant
10	SBG-10345	JSSK SDH Kupwara	Dr Farooq Qureshi DGO, And Imer Din Bhat Pharmacist
11	SBG-20746	JSY SDH Kupwara	Dr Zia ul Islam (MO) and Nargis Ahad (FMPHW)
12	SBG-20782	ASHA Package	Dr Mehzada (MO) & Nadira Hassan (J.N)
13	SBG-20876	Ligation Component	Dr Rayeesa (DGO) & Gh Ahmad Gojery (Health Educator)

Bank/NHM) 22
Dated: 11/05/2015


Block Medical Officer
Health & Family Welfare
Kupwara

Tele- Fax 01955252690

bankupwara@gmail.com
bmeokyp@gmail.com

Annexure 'C'

STATEMENT OF EXPENDITURE FOR THE YEAR 2014-15
 W.E.F. 01.03.2014 TO 31.12.2014

Month	Total deliveries who have received diet as per official record	Total No. of eggs given to patient per day <i>10 Eggs/day</i>	No. of day	Patients who have received diet from supplier (Hospital Canteen)	Total No. of eggs given to patient from supplier (Hospital Canteen)	Rate	
3/2014	48	54	3	41	2214	5=	1107
4/2014	43	54	3	44	2376	5=	1188
5/2014	53	54	3	53	2862	5=	1431
6/2014	59	54	3	55	2970	5=	1485
7/2014	49	54	3	51	2754	5=	1377
8/2014	88	54	3	81	4374	5=	2187
9/2014	113	54	3	106	5724	5=	2862
Total	453			431	23274		1163

Certified that the above mentioned statement is verified and checked by the in-charge section and correct.

[Signature]
 In-Charge Diet
 Gynea / Surgical V

Note: - The payment has been paid to the supplier (Hospital Canteen) as per the number of patients submitted by him.

[Signature]
 Amir ul in
 Supervisory
 Pharmacist

[Signature]
 Medical Officer
 CMC Kupwara
 JSSK Accounts (NRHM)

DIET STATEMENT GIVEN TO BENEFICIARIES UNDER NORMAL DELIVERIES AT SDH KUPWARA

W.E.F. 01.03.2014 TO 03.11.2014 30/9/2014

Month	Total Deliveries who have received diet as per official record	Total No. of eggs given to patient per day	No. of day	Patients who have received diet from supplier (Hospital Canteen)	Total No. of eggs given to patient from supplier (Hospital Canteen)	Rate	Amount	Rema
3/2014	197	18	1	209	3762	5=	18810=	
4/2014	121	18	1	112	2016	5=	10080=	
5/2014	156	18	1	118	2124	5=	10620=	
6/2014	138	18	1	120	2160	5=	10800=	
7/2014	170	18	1	153	2754	5=	13770=	
8/2014	139	18	1	138	2484	5=	12420=	
9/2014	140	18	1	134	2412	5=	12060=	
Total	1061		Total =	984	17712		88560=	

Verified that the above mentioned statement is verified and checked by the in-charge section

In-Charge Diet
Gynea Section

Note - The payment has been paid to the supplier (Hospital Canteen) as per the number of patients submitted by him.

Toshal
Anur-udai
Supervisory
Pharmacist

effusa
Medical Officer
CHC Kupwara
JSSK Accounts (NRHM)

Annexure "C2"

OFFICE OF THE BLOCK MEDICAL OFFICER

Dr. Altaf Ahmad Khan
Hospital Canteen
CHC Kupwara

No:- BMOK/ 2149

Dated:- 18/03/2024

You are hereby directed to provide 18 eggs (without boil) Rs per day on account of diet to patients under JSSK programme, who admitted in CHC Kupwara on proper records.

(Signature)

Block Medical Office.
Kupwara

(Signature)