



MISSION DIRECTOR, NATIONAL HEALTH MISSION, J&K

Jammu Office: Regional Institute of Health & Family Welfare, Nagrota, Jammu - 181221

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Notice inviting online bid(s) for finalization of Rate Contract for Supply of Manpower for Data Entry Operations and Support Staff for working in various Institutions of Health & Medical Education Department, J&K under NHM

For and on behalf of the Hon'ble Lt. Governor of Jammu & Kashmir, online bids are invited for finalization of Rate Contract for supply of manpower for Data Entry Operations and Support Staff for working in various Institutions of Health & Medical Education Department, J&K under NHM, as per detailed specifications and terms & conditions mentioned in the tender document (SBD):

S. No.	Particulars	Date/ Time
1	Date of Publishing RFP	18/07/2020 at 1400 Hrs
2	Start Date of Downloading RFP from Website	18/07/2020 from 1400 Hrs
3	Websites for Downloading RFP	www.jktenders.gov.in , www.jknhm.com
4	Last Date of Downloading RFP from Website	29/07/2020 upto 1400 Hrs
5	Website for Submission of Bids (Technical as well as Financial)	www.jktenders.gov.in
6	Start Date for Submission of Online Bids	18/07/2020 from 1400 Hrs
7	Last Date for Submission of Online Bids	29/07/2020 upto 1600 Hrs
8	Date of Opening of Technical Bids	30/07/2020 at 1100 Hrs
9	Date of Opening of Financial Bids	30/07/2020 at 1500 Hrs

In view of prevailing situation, any Pre-Bid Meeting has Not been scheduled. Intended bidder(s), desirous to seek any clarification(s), may submit their query(ies) through e-mail at: mdnhmjk@gmail.com, by or before 28/07/2020 (upto 1400 Hrs).

**Sd/-
Mission Director
(Tender Inviting Authority)
National Health Mission, J&K**

No: SHS/NHM/J&K/Estt./6233-40

Dated: 17/07/2020



NATIONAL HEALTH MISSION,
JAMMU AND KASHMIR

Name of the Group/ Item: Supply of manpower for Data Entry Operations and Support Staff for working in various institutions of Health & Medical Education Department, J&K under NHM

NOTICE INVITING BIDS

E-TENDER NOTICE 03 OF 2020

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e-TENDER NOTICE 03 OF 2020
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Notice inviting e-Bids for supply of manpower for Data Entry Operations and Support Staff for working in various institutions of Health & Medical Education Department, J&K under National Health Mission, Jammu and Kashmir

For and on behalf of the Hon'ble Lt. Governor of Jammu & Kashmir, online bids are invited from the firms, dealing in line, for supply of manpower for Data Entry Operations and Support Staff for working in various institutions of Health & Medical Education Department, J&K under NHM, as per detailed specifications and Terms & Conditions mentioned in this Tender document:

S. No.	Particulars of Tenders	Cost of Tender Fee	Earnest Money
01	Supply of manpower for Data Entry Operations and Support Staff for working in various institutions of Health & Medical Education Department, J&K under NHM	Rs.2,500/- only to be deposited through online/ RTGS transfer	Rs.1,00,000/- only in the shape of CDR/ FDR, pledged to the FA & CAO, National Health Mission, J&K

1. Detailed tender document, alongwith terms & conditions, can be downloaded from the website www.jktenders.gov.in or www.jknhm.com from **18.07.2020 (1400 Hrs onwards)**.
2. Bids (both Technical as well as Financial bid) shall be submitted in electronic format on website www.jktenders.gov.in from **18.07.2020 (1400 Hrs) upto 29.07.2020 (1600 Hrs) only**.
3. Technical bids will be opened on **30.07.2020 (1100 Hrs)** in the Conference Hall of State Health Society, NHM, J&K. In case of holiday(s) on the date of opening of bid, bids will be opened on the next working day at the same time and venue.
4. Financial bids of bidders meeting out the technical evaluation shall be opened on the same day at **1500 Hrs**.
5. Successful bidder shall have to deposit original copy(ies) of the EMD & Affidavit, alongwith duly attested & notarized copy(ies) of all the document(s), including proof of deposit of tender fees, uploaded at the time of submission of bid(s).
6. **Subject to the requirement mentioned at S. No. (5), complete bidding process will be on-line and bidder(s) are not required to submit bid(s), technical as well as financial, in physical form.**
7. **In view of prevailing situation, any Pre-Bid Meeting has Not been scheduled. Intended bidder(s), desirous to seek any clarification(s), may submit their query(ies) through e-mail at: mdnhmjk@gmail.com, by or before 27/07/2020 (upto 1400 Hrs).**
8. Any Correspondence, required to be made regarding this tender, shall only be entertained if it is from the Proprietor/ Partner/ Managing Director/ Chairman of the bidding entity or its duly authorized signatory*.
*Authorized Signatory means a person duly authorized by the competent authority viz., Proprietor/ Partner/ Managing Director/ Chairperson/ Board of Directors through Power of Attorney to sign on behalf of the Firm/ Company.

Sd/-
Mission Director
(Tender Inviting Authority)
National Health Mission, J&K

No: SHS/NHM/J&K/

Dated:

Schedule of critical dates to be observed with respect to notice inviting online bids for supply of manpower for Data Entry Operations and Support Staff for working in various institutions of Health & Medical Education Department, J&K under National Health Mission, Jammu and Kashmir

S. No.	Particulars	Date/ Time
1	Date of Publishing RFP	18/07/2020 at 1400 Hrs
2	Start Date of Downloading RFP from Website	18/07/2020 from 1400 Hrs
3	Websites for Downloading RFP	www.jktenders.gov.in , www.jknhm.com
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6	Start Date for Submission of Online Bids	18/07/2020 from 1400 Hrs
7	Last Date for Submission of Online Bids	29/07/2020 upto 1600 Hrs
8	Date of Opening of Technical Bids	30/07/2020 at 1100 Hrs
9	Date of Opening of Financial Bids	30/07/2020 at 1500 Hrs
10	Place of Opening of Bids	Conference Hall of State Health Society, National Health Mission, Regional Institute of Health & Family Welfare, Near Sainik School, Kandoli Nagrota, Jammu – 181221 (J&K)
11	Tender Fee (including Cost of Tender and Processing Fee) (to be deposited through online/ RTGS transfer in State Health Society, National Health Mission, J&K's Bank A/c No.: 0021040500000042 "Non-NHM Funds at SHS Level" with the Jammu and Kashmir Bank Ltd. Shalamar Road, Jammu (IFS Code: JAKAoLUXURY; MICR Code: 180051023)	Rs.2,500/- (Rupees Two Thousand Five Hundred only)
12	Earnest Money Deposit (in the shape of CDR/ FDR from a Scheduled Bank duly pledged in favour of FA&CAO, National Health Mission, J&K)	Rs.1,00,000/- (Rupee One Lakhs only)

**Sd/-
Mission Director
(Tender Inviting Authority)
National Health Mission, J&K**

Instructions to bidders regarding e-tendering process:

1. The interested bidder can download the notice inviting EoI/ bidding document from the website <http://jktenders.gov.in>.
2. To participate in bidding process, bidders have to get (DSC) “Digital Signature Certificate” as per Information Technology Act-2000, to participate in online bidding. This certificate will be required for digitally signing the bid. Bidders can get the above-mentioned digital certificate from any NIC/ Govt. approved vendors. The bidders, who already possess valid (DSC) Digital Signature Certificates, need not to procure new Digital Signature Certificate.
3. The bidders have to submit their bids online in electronic format with Digital Signature. The bids cannot be uploaded without Digital Signature. No Proposal will be accepted in physical form.
4. Bids will be opened online as per time schedule mentioned in the notice inviting EoI.
5. Before submission of online bids, bidders must ensure that scanned copies of all the necessary documents have been attached with the bid.
6. The State Health Society, J&K will not be responsible for delay in online submission of bids, whatsoever reasons may be.
7. All the required information for bid must be filled and submitted online.
8. Bidders should get ready with the scanned copies of cost of documents & EMD as specified in the tender documents. The original instruments in respect of cost of documents, EMD and relevant documents be submitted to the Tender Inviting Authority by Registered Post as per the time schedule specified.
9. The details of cost of documents, EMD specified in the tender documents should be the same, as submitted online (scanned copies) otherwise bid will not be accepted.
10. Bidders can contact the FA&CAO, SHS, NHM, J&K for any guidance for getting DSC or any other relevant details in respect of e-tendering process.
11. Bidders are advised to use “My Documents” area in their user on <http://jktenders.gov.in> e-tendering portal to store important documents like Balance sheet, GST Certificate, IT Returns, and other relevant documents etc., and attach these certificates as Non Statutory documents while submitting their bids.
12. Bidders are advised not to make any change in BoQ (Bill of Quantities) contents or its name. In no case they should attempt to create similar BoQ manually. The BoQ downloaded should be used for filling the rates inclusive of all taxes and it should be saved with the same as it contains.
13. Bidders are advised to scan their documents at 100 DPI (Dots per Inch) resolutions with Black and White, PDF Scan properly.
14. The guidelines for submission of bid online can be downloaded from the website <http://jktenders.gov.in>.
15. **Scanned copies of the below mentioned documents shall be attached from My Document area for bidders.**
 - a. PAN Card
 - b. GST Registration certificate
 - c. Balance Sheets/ ITRs/ Performance certificates/ Other documents

Terms and Conditions:

1. **Scope of Work:** Successful bidder has to:
 - a) Takeover the existing manpower, already engaged for the purpose at various health facilities under NHM, through the existent Service Provider whose Rate Contract will cease to exist immediately after the new Rate Contract comes into force, alongwith completion/ exchange of all the requisite formalities among both the Service Provider(s);
 - b) Provide new manpower for Data Entry Operations and support staff, as & when required & called by NHM to do so, for working in various health institutions at State/ Divisional/ District/ Block level, under National Health Mission, J&K; and
 - c) Provide any other manpower, as required by the State Health Society, under NHM, J&K, classifying the same in light of SRO-460, as per annexure 'E' read with rates mentioned in annexure 'D';
 - d) In reference to the mandate of Ministry of Health & Family Welfare, Govt. of India with respect to NHM, successful bidder is not allowed to charge any amount from the existing/ new Data Entry Operators/ Support Staff/ other manpower, etc.

2. Tenders are to be uploaded under two cover system -

A. Cover 1st - Technical Cover:

1. Scanned copy of EMD
CDR/ FDR Format:
Received from M/s (Name of bidder) pledged to the FA & CAO, NHM, J&K.
2. Scanned copy of proof of deposit of tender fees
3. Scanned copy of an affidavit on Non-Judicial Stamp Paper of Rs.100/-, duly attested by **1st Class Magistrate**, stating that:
 - a. The firm has not been blacklisted in the past by any Govt./ Private institution of the country and there is no vigilance/ any other investigating agency, case pending against the firm/ supplier.
 - b. If anything found wrong at any stage, I/ we shall be responsible and deem to any legal action against me.
4. Scanned copy of an affidavit on Non-Judicial Stamp Paper of Rs.100/-, duly attested by **1st Class Magistrate**, stating:
 - i. Total No. of employees on its payroll; and
 - ii. Declaration to the effect that it has deducted EPF with respect to the all the manpower services provided by it during preceding three financial years and deposited the same (both employer share & employee share) alongwith all other Statutory dues with the concerned Authorities and there is no outstanding against it.
 - iii. In case of any wrong/ false/ mis-information, State Health Society, NHM, J&K reserves the right to take appropriate necessary action against the bidder including forfeiture of Performance Security deposit and any other payments due against the bidder and black-listing of the same.
5. Bidder's detail as per annexure 'B';
6. Undertaking on letterhead as per annexure 'C';
7. Scanned copies of following documents, duly Self-attested by the Authorized Signatory alongwith seal:
 - a. Documentary evidence as to legal status of the bidding entity that is, certificate issued by the Registrar of Companies/ Firms/ Societies, etc.;

- b. PAN Card of the organization and the authorized signatory;
- c. GST Registration certificate;
- d. Latest GST Return 3B, i.e., for the month of July, 2020;
- e. Certificate of Registration under Employees Provident Fund Act;
- f. Certificate of Registration under Employees State Insurance Act;
- g. Average annual turnover certificate, issued by the Chartered Accountant, with average annual turnover of last three financial years, from similar business, not less than Rs.3.00 Crore;
- h. Audited Balance Sheets alongwith ITRs of last three financial years – 2016-17, 2017-18 and 2018-19;
- i. Work experience certificate in the form of completion certificate (not merely the work orders) issued by the Central/ State Govt. Organizations/ Banks/ PSUs/ other reputed organizations;
- j. Registration Certificate in respect of Micro and Small Enterprises (MSEs), as defined in MSE Procurement Policy issued by Deptt. of Micro, Small and Medium Enterprise (MSME) to be uploaded by the intended bidder(s) seeking relaxation with respect to turnover and experience. However, any relaxation shall be subject to the condition(s) that intended bidder(s) shall submit other requisite documents, meet other criteria and ensure quality of services failing which its Contract may be terminated forthwith;
- k. Tender document alongwith annexure 'D' & 'E';

B. Cover 2nd - Financial Cover:

1. Rates to be submitted by the Bidders – strictly in and as per the BOQ only.
3. Successful bidder shall have to deposit original copy(ies) of the EMD & Affidavit, alongwith duly attested & notarized copy(ies) of all the document(s), including proof of deposit of tender fees, uploaded at the time of submission of bid(s).
4. BoQ and all the documents, duly self-attested by the authorized signatory alongwith seal, be uploaded on the web-portal www.jknhm.com within due date and time. SHS, NHM, J&K, if required, may, at its own discretion, but not under the obligation to do so, extend the date & time for uploading of bids. In such a case, all rights and obligations of SHS and the bidders shall be applicable to the extended time frame.
5. **Eligible Bidders:** Prior to submission of bids, bidder shall ensure that it –
 - a) Should have its Registered/ Branch Office in Jammu/ Srinagar. In case, the intended bidder(s) are not having registered Office in Jammu/ Srinagar, they shall have to submit an undertaking, on Non-Judicial Certificate of Rs.100/- attested by 01st Class Magistrate, to the effect that it will establish its Office in Jammu/ Srinagar within 30 days, but not later than 45 days, from the date of Award of Contract;
 - b) Should have minimum experience of 3 years' in providing Data Entry Operators/ computer assistants and support staff only to Central/ State Govt. organization/ Banks/ PSUs/ other reputed organizations. Work experience certificate in the form of completion certificate (not merely the work orders) to be provided. **Experience in providing other categories of manpower like security, housekeeping etc. shall not be entertained;**
 - c) Should have provided minimum 100 Data Entry Operators/ computer assistants and support staff only to Central/ State Govt. Organizations/ Banks/ PSUs/ other reputed organizations during preceding 3 financial years. Work experience certificate in the form of completion certificate (not merely the work orders) to be provided;
 - d) Bidder should be registered with the relevant authorities in J&K/ any other State for providing manpower services including Income Tax Department; Sales Taxes Department; Employees Provident Fund Act; Employees State Insurance Act, etc.;

- e) Should have average annual turnover of last three financial years not less than Rs.3.00 Crore from the similar business.
6. Technical documents submitted by the firm with the tender form will be opened in public in the presence of bidders/ firms or their authorized representatives. Purchase/ Tendering Committee reserves the right to call for additional information from the bidders to fully establish their eligibility. Such information should be submitted within the time frame set aside by the committee, otherwise the bid may not be considered for further evaluation.
7. Financial bid (Price bid) of only those bidders shall be opened who will qualify in Technical bids on the basis of Technical Evaluation. Date of opening of Financial Bid shall be notified separately.
8. Price bids should be offered **on-line only**.
9. The outsourced personnel shall be entitled for remuneration, as per Annexure “”, including obligatory payments towards EPF/ ESI/ EDLI, etc., as applicable. **Price bid has to be quoted in terms of Vendor’s margin/ Service Charges, to be quoted in Rs. (and Not in %age) strictly in accordance with the BOQ.**
- a. If any bidder quotes ‘Nil’ charges, bid shall be treated as unresponsive and will not be considered;
- b. **Vendor’s margin/ service charges quoted should not be ‘absurdly low’. The bidder may be asked to justify the charges in case the Purchase/ Tendering Committee finds the amount as ‘absurdly low’. The decision of Tender Inviting Authority on the rates quoted, being ‘absurdly low’, would be final. NHM, J&K reserves the right to take appropriate necessary action against such bidder including forfeiture of Performance Security deposit and any other payments due against the bidder and black-listing of the same.**
- c. Vendor’s margin/ service charges once fixed will remain unchanged for the entire duration of the contract or for period of subsequent extension(s) and will not vary with the revision of minimum wage or otherwise;
- d. Vendor’s margin/ Service charges under the contract by the successful bidder shall in no event exceed the lowest price charged by the successful bidder from any other organizations during the period of the contract.
10. Bidders/ authorized representatives should point out to the FA & CAO regarding embitterment, if any, at the time of opening of tenders. Thereafter, the bidder/ authorized representative will have no legal right to confer or to represent on one ground or the other.
11. No conditional tender shall be accepted.
12. **Earnest Money Deposit:**
- a. Tender shall have to be accompanied with an Earnest Money Deposit **Rs.1,00,000/- (Rupee One Lakh only)** in the shape of CDR/ FDR, **valid for two years**, pledged to the FA & CAO, NHM, J&K without which tenders will not be considered as valid. EMD shall be in the form of CDR/ FDR duly pledged in favour of FA & CAO, NHM, J&K. Scanned copies of CDR/ FDR shall have to be uploaded alongwith Technical bid and shall have to be deposited, in original, in the office of FA & CAO, NHM, J&K before the last date and time of bid submission. **EMD in any other form will not be accepted. Bids submitted without sufficient EMD shall summarily be rejected.**
- b. **Forfeiture of EMD:** EMD of the bidder will be forfeited in following cases –
- i. Withdraws or modifies the offer after opening of tender;
- ii. Violates any terms & conditions of the tender document;

- iii. Fails to execute the agreement, if any, prescribed within the specified time or extended time by competent authority on the request of the bidder;
 - iv. Fails to deposit the security money within the prescribed time;
 - v. Fails to commence the services as per contract within the prescribed time.
- c. EMD of unsuccessful bidders shall be refunded soon after finalization of the tender, whereas it shall be retained in case of successful bidder and adjusted against the Performance Security Deposit to be refunded to successful bidder after completion of the contract period.
- d. EMD lying with NHM, J&K in respect of any other tender, awaiting approval or rejected or on account of contracts being completed, shall not be adjusted towards EMD for this tender. The EMD may, however, be taken into consideration in case tenders are re-invited for the same project.

13. Performance Security Guarantee:

- a. Successful bidder will have to deposit Performance Security Deposit equal to **Rs.5,00,000.00 (Rupees Five Lakhs only)** in favour of FA & CAO, NHM, J&K at the time of agreement;
- b. EMD of successful bidder may be adjusted towards Performance Security Deposit and balance be given in the form of Bank Guarantee favouring FA & CAO, NHM, J&K;
- c. The performance security should remain valid for a period of 60 days beyond the date of completion of all the contractual obligations of the successful bidder and the same shall be refunded/ released after satisfactory completion of contract period and satisfying that there are no dues outstanding against the successful bidder;
- d. It is to be noted that any previous EMD/ security deposit, on account of any previous tenders, even if lying with the NHM, J&K, shall not be considered towards this Rate Contract and therefore fresh security deposit is to be furnished;
- e. State Health Society, NHM, J&K will not pay any interest on Performance Security Deposit/ EMD;
- f. In case of breach of any terms & conditions stipulated in the contract, Performance Security Deposit will be liable to be forfeited by this office besides annulment of the contract.

14. Opening and Evaluation of Bid(s):

- a. Technical bids will be opened in the office of State Health Society, NHM, J&K at Regional Institute of Health & Family Welfare, near Sainik School, Kandoli Nagrota, Jammu on **30th July, 2020 at 1100 Hrs;**
- b. Financial (Price) bid of only those bidder(s) shall be opened who will qualify in Technical Evaluation;
- c. Financial bids will be opened in the office of State Health Society, NHM, J&K at Regional Institute of Health & Family Welfare, near Sainik School, Kandoli Nagrota, Jammu on **30th July, 2020 at 1500 Hrs;**
- d. Every endeavour shall be made to finalize the NIT on **Least Cost (L-1) basis;**
- e. To facilitate smooth and effective evaluation of bids, Tender Inviting Authority may, at its sole discretion, but under no obligation to do so, seek clarifications in writing from any bidder regarding its bid. Notwithstanding anything contained in the SBD, the Authority reserves the right not to take into consideration any such clarifications sought for evaluation of the bid(s). At any point in time during the bidding process, if required by the Authority, it is the bidders' responsibility to provide required evidence with respect to its eligibility as per the terms of SBD, to the satisfaction of the Authority. The Authority can verify the facts and figures quoted in the bid;
- f. Bids shall be deemed to be under consideration immediately after they are opened and remain so till official intimation of award/ rejection to the bidders. While bids are under consideration, bidders, its authorized representatives or other interested parties are

advised to refrain, save and except as required under SBD, from contacting by any means, any Officer/ Official of National Health Mission, J&K on matters related to the bid under consideration;

- g. Intended bidder(s)/ its authorized representative(s) should point out to the MD NHM regarding embitterment, if any, before the last date & time for submission of online bids. Thereafter, the bidder(s)/ authorized representative(s) will have no legal right to confer or to represent on one ground or the other.

15. Issuance and Acceptance of Letter of Intent (LoI) and Execution of Agreement:

- a. After finalization of bid(s) and subsequent approval from the Competent Authority, Letter of Intent (LoI) will be issued to the successful bidder;
- b. Within three (3) days, but in any case not later than one week, from the date of issuance of LoI, successful bidder shall have to submit original copy of acceptance of the same, duly stamped and signed by the Competent Officer having authority to bind the bidding entity, to the FA & CAO, NHM, J&K and shall have to execute an agreement in this regard with the National Health Mission, J&K. Stamp duty, if any, payable on the agreement shall be borne by the successful bidder;
- c. Successful bidder shall be party to the Agreement as a 'Confirming Party'. Successful bidder shall carefully examine the terms & conditions. In case of any doubts, it shall refer the same to the Mission Director, NHM, J&K and get clarifications before signing the agreement. After execution of agreement, no communications regarding change in terms & conditions shall be entertained;
- d. Successful bidder shall be party to the Agreement as a 'Confirming Party'. Successful bidder shall carefully examine the terms & conditions. In case of any doubts, it shall refer the same to the Mission Director, NHM, J&K and get clarifications before signing the agreement. After execution of agreement, no communications regarding change in terms & conditions shall be entertained;
- e. Successful bidder shall also execute such further documents and deeds as may be required;
- f. In case, agreement is not executed within 10 (ten) days of acceptance of LoI, the Tender Inviting Authority reserves the right to terminate the offer made to L-1 bidder and approach L-2 bidder to undertake the project on similar rates and terms & conditions. In such case, EMD submitted by L-1 bidder shall be forfeited;
- g. Any loss sustained by the Department as a result of re-tendering the contract or allotting the same to 2nd lowest bidder, due to non-acceptance of LoI, or non-execution of agreement, by the successful bidder within the stipulated time period, shall be recovered out of its EMD. Even if the 2nd lowest bidder agrees to carry out the contract at the rate of 1st lowest, EMD of 1st lowest bidder will be forfeited and it shall have no claim for the same and also shall have no right to raise this issue in any Court of Law.

16. Validity of Contract/ Rates:

- a. The contract period will likely to commence from **01st August, 2020**, or any other date as notify by this office, and will be subject to approval of the rates by the Ministry of Health & Family Welfare, Govt. of India.
- b. Initially, Contract shall be valid for a period of one year from the date of execution of the agreement and will be extendable by another one year on satisfactory performance and subject to the necessary approval by the MoH&FW, Govt. of India/ Competent Authority.
- c. **Service Charges/ rates quoted by the successful bidder shall remain fixed for the entire Contract period, including the extended period, if any.**

17. Payment:

- a) Payment shall be made by the respective Office(s) where manpower will have to be provided, or respective Head Offices, under National Health Mission, J&K including State Health Society/ District Health Societies/ Tertiary Health Care Institutions, etc. after receipt of monthly bills, alongwith attendance and documentary proofs regarding deposit of Statutory dues, including EPF/ ESI/ GST, duly verified by the concerned Officer(s). ***Requisite portion of the bill/ whole of the bill shall be held up till the proof is furnished to the concerned office(s);***
- b) No advance payments shall be made;
- c) Statutory dues, as applicable under rules, shall be deducted at source from the bills of successful bidder;
- d) Payment shall be made by RTGS/ NEFT/ PFMS. Expenses on this account, if any, shall be borne by the firm;
- e) All bills/ invoices should be raised in triplicate;
- f) Price Escalation or Price Variation shall not be applicable or considered under any circumstances for the Rate Contract coming into force as a result of this tender.

18. Responsibilities and duties of the personnel deputed by successful bidder:

- a. The personnel employed by the successful bidder at State Health Society, Nagrota/ Old Sectt., Srinagar shall be required to work normally as per the working days, i.e. from Monday to Saturday from 1000 Hrs. to 1700 Hrs. In case of their deployment at District Health Societies/ health facilities, office timings applicable would be as per the norms of concerned office(s)/ health facilities. However, in case of exigencies, they may be called on weekends/ holidays, without any extra payment;
- b. In addition to the Gazetted holidays, they will also be entitled 12 casual leave per year restricted to one casual leave per month. Absence beyond the Gazetted holiday and casual leave will be dealt with as follows:
 - (i) In case the period of absence does not contain Gazetted or closed holiday(s), wages will be deducted @ $1/30^{\text{th}}$ of the monthly wage for each day of absence;
 - (ii) In case the absence contains Gazetted or closed holiday(s), wages will be deducted @ $1/30^{\text{th}}$ of the monthly wage, the total number of days of absence plus the intervening Gazetted or closed holiday(s).
- c. They shall be polite, cordial, positive and efficient, while handling the assigned work and their actions shall promote good-will and enhance the image of this organization;
- d. They will not interfere with the duties of the employees of concerned office(s);
- e. They shall not divulge or disclose to any person, any details of their respective office(s), operational processes, security arrangements, administrative/ organizational matters as all are of confidential nature;
- f. They shall not claim any benefit/ compensation/ absorption/ regularization of services from/ in this office under the provision of any of the acts. Undertaking to this effect shall be required to be to this office. They shall not make any claims from this office with respect to enhancement of remuneration and will not approach the Court directly against this office.

19. Responsibilities of successful bidder:

- a. Arrange the manpower within 15 days of award of the contract/ issuance of work order(s) from time to time, as required at different locations, by the office of Mission Director, NHM, J&K from time to time. The said persons engaged by successful bidder shall be the employees of successful bidder and it shall be the duty of successful bidder to pay their remuneration, alongwith statutory dues, every month. There is no master and servant relationship between the employees of successful bidder and this office and further that the said persons of successful bidders shall not claim any absorption in services with this office/ H&ME Deptt.;

- b. Successful bidder shall have to ensure that the persons deployed shall preferably be the residents of Jammu & Kashmir;
- c. For all intents and purposes, successful bidder shall be the “Employer” within the meaning of different Labour Legislations in respect of personnel so employed and deployed. The persons deployed by the successful bidder shall not have claims of any Employer and Employee relationship nor have any principal and agent relationship with or against State Health Society, NHM, J&K or any of its associated office(s)/ other office(s) of the Health & Medical Education Department, J&K;
- d. It shall ensure that:
 - i. The persons deputed shall not be below the age of 18 years;
 - ii. All services shall be performed by persons qualified and skilled in performing such services as per the eligibility criteria;
 - iii. The personnel deployed are medically fit and will keep in record a certificate of their medical fitness. The successful bidder shall withdraw such employees who are not found suitable by the office for any reasons immediately on receipt of such a request from this office/ concerned Office(s);
 - iv. The persons supplied should not have any police records/ criminal cases against them. Successful bidder should make adequate enquiries about the character and antecedents of the persons whom they are recommending. The character and antecedents of each personnel of the successful bidder will be got verified by it before their deployment after investigation by the local police, collecting proofs of identity like driving license, bank account details, previous work experience, proof of residence and recent photograph and a certification to this effect submitted to this office;
 - v. Proper discipline and proper conduct of its persons in office premises, and enforce prohibition of consumption of alcoholic drinks, paan, smoking, loitering without work. It shall be responsible for any act of indiscipline on the part of persons deployed by it;
 - vi. Successful bidder has to provide Photo Identity Cards to the persons deputed by it for carrying out the work. These cards are to be constantly displayed & their loss reported immediately;
 - vii. The attrition rate of candidates will not exceed more than 5% in a year. Successful bidder shall immediately provide a substitute in the event of any person leaving the job due to his/ her personal reasons. The delay by the successful bidder in providing a substitute beyond three working days shall attract liquidated damages @ Rs. 100 per day (per such case) on the successful bidder, besides deduction in payment on pro-rata basis
- e. Transportation, food, medical and other statutory requirements in respect of each personnel of the successful bidder shall be the responsibility of the successful bidder;
- f. This office may require the successful bidder to disengage any person(s), employed by it, who may be incompetent or for his/ her/ their misconduct and the successful bidder shall forthwith comply with such requirements. The successful bidder shall replace immediately any of its personnel, if they are unacceptable to this office because of security risk, incompetence, conflict of interest and breach of confidentiality or improper conduct upon receiving written notice from this office;
- g. Successful bidder will be wholly and exclusively responsible for timely payment of wages to the persons engaged by it and compliance of all the Statutory obligations under all related legislations as applicable to it from time to time including minimum Wages Act, Employees Provident Fund, ESI, etc. and this office shall not incur any liability for any expenditure whatsoever on the persons employed by the agency on account of any obligation;
- h. Successful bidder shall ensure payment of monthly salaries to the personnel, payment of Statutory dues vis-a-vis submission of monthly bills to the concerned Office(s) as per following schedule:

S. No.	Particulars	Time Line
1.	Receipt of monthly attendance of personnel deployed	By 05 th of relevant next Month
2.	Payment of salaries to personnel deployed	By 10 th of relevant next month
3.	Submission of monthly bill(s) to the concerned office(s) with respect to wages paid to the personnel deployed and alongwith documentary proof of payment on account of EPF, ESI, GST and any other tax as applicable from time to time pertaining to the concerned month. <i>Requisite portion of the bill/ whole of the bill shall be held up till proof is furnished.</i>	By 15 th of relevant next month
4.	Payment of bill(s) in favour of successful bidder	By 20 th of relevant next month

- i. Successful bidder shall be solely responsible for the redressal of grievances/ resolution of disputes relating to persons deployed by it. This office shall not, in any way, be responsible for settlement of such issues whatsoever;
- j. Successful bidder shall have to abide by the terms and conditions of the NIT and the approval of the contract for which an agreement shall have to be executed on a NON-JUDICIAL Stamp Paper with the concerned authorities before the allotment of the contract. The cost of the stamp duty shall be borne by the bidder. The successful bidder shall have to execute an agreement in the prescribed form;
- k. Successful bidder shall carefully examine all the terms & conditions. In case of any doubts, he shall refer to the Officer-in-charge and get clarifications before signing the contract. After signing the documents, no communications regarding change in terms & conditions shall be entertained;
- l. Successful bidder is bound to stick on the rates once quoted by it. In addition, it shall have to abide by the standard terms and conditions as laid down in the J&K book of financial rules/ codes and the conditions as per the contract;
- m. Successful bidder shall also be liable for timely depositing all the taxes, Statutory dues, etc. on account of service rendered by it to concerned authorities from time to time as per the rules and regulations under relevant legislations and shall maintain all Statutory record(s) under the applicable Laws. Successful bidder shall produce the same, on demand, to the concerned Authority of this Office or any other Authority under Law. In case, Successful bidder fails to comply with any Statutory/ Taxation liability under appropriate Law and as a result thereof this office or any of its concerned Office(s) is put to any loss, obligation, monetary or otherwise, same will be reimbursed out of the outstanding bills or the Performance Security Deposit of the successful bidder to the extent of loss or obligation in monetary terms;
- n. Successful bidder shall be responsible for execution of the contract in full and shall not in any case assign or sub-let approved contract or any part thereof to other party. Suitable penalty up-to 10% of the total value of a contract shall be imposed for any deviation from contractual obligation on merits of each case, which can be forfeiture of Earnest money/ CDR/ Security deposits/ with-holding of other deposits in Health and Medical Education Department as a whole or even debarring/ black listing of the bidder. EMD shall be forfeited if the bidder withdraws its tender or revise the prices of its offer within validity period/ refuse to comply the work order placed on it within the validity period of the offer;
- o. Successful bidder will be bound by the details furnished by it to this office, while submitting the tender or at any subsequent stage. In case, any of such documents furnished by the successful bidder is found to be false at any stage, it would be deemed to be a breach of the terms of contract making it liable for legal action besides termination of contract.

20. **Penalties:** Successful bidder shall have to act as ‘Trusted Partner’ of the Govt. maintaining highest level of integrity and performance standards through the Contract Period, as extended from time to time. In case of receipt of any complaint, and after enquiry to be conducted by the Committee constituted by the MD, NHM, J&K in this behalf, it is found that the alleged act of Successful bidder, or its staff, is detrimental to the interests of NHM/ Health Deptt., J&K, MD, NHM reserves the unconditional right to initiate necessary action against the approved Service Provider, including imposition of penalty, forfeiture of Performance Security, Blacklisting, etc., as deemed appropriate, after according reasonable opportunity of being heard to the Successful bidder.

21. **Indemnity:**

- a) Successful bidder will indemnify NHM, J&K for all legal obligations of its manpower deployed for this project;
- b) NHM, J&K or its associated office(s) shall stand absolved of any liability on account of death or injury sustained by the staff, deployed by successful bidder, during the performance of his/ her duties and also for any damage or compensation due to any dispute arising out of any reason.

22. **Disqualification of Bidders/ Service Provider:** In following circumstances, NHM, J&K reserves the right to disqualify any bidder, including the approved bidder:

- i. Direct or indirect canvassing for favour in allotment of contract on the part of bidders or their representative shall disqualify their bids outrightly;
- ii. Approved bidder/ Service Provider may be disqualified, banned or suspended during the rate contract if:
 - a) fails to execute a contract or fails to execute it satisfactorily;
 - b) Declared bankrupt or insolvent or its financial position has become unsound, and in the case of a limited company, it is wound-up or taken into liquidation;
 - c) Suspected to be doubtful loyalty to State;
 - d) State Vigilance Organization (SVO)/ Anti-Corruption Bureau (ACB) or any other Investigating agency recommends such a course in respect of a case under investigation;
 - e) State Health Society or any of its Senior Authorities are prima-facie of the view that the firm is guilty of an offence involving moral turpitude in relation to its dealings, which if established would result in banning the said Service Provider;
 - f) If any certificate/ documents/ information submitted by the Service Provider is found to be false/ forged/ fabricated;
 - g) If any information furnished by the Service Provider is found to be misleading or not based on facts.

However, said list is indicative and without prejudice to the right of the State Health Society to take appropriate necessary action in any other circumstances not listed above, but warranted such action.

23. **Cancellation/ Termination of Rate Contract:** State Health Society, NHM, J&K may terminate the contract if the successful bidder:

- a. withdraws/ modifies its offer after acceptance;
- b. fails to execute the agreement within the stipulated time;
- c. violates any of the terms & conditions of the Contract having significant impact on rendering of services tendered vide this NIT;
- d. **Termination for Insolvency:** State Health Society, NHM, J&K may at any time terminate the work order/ contract by giving one month’s written notice to the successful bidder, without any compensation, if it becomes insolvent or bankrupt or is de-recognized/ blacklisted by any Govt./ Private Institution of the Country or an inquiry is initiated against it, or its Directors/ Members, by Central/ State Vigilance Organization/ any other Investigating Agency;

- e. **Termination for Default** - Default is said to have occur:
 - i. If the successful bidder fails to deliver any or all of the services within the time period specified in the work order or any extension thereof;
 - ii. If the successful bidder fails to perform any other obligation under the Contract/ Work Order.
- f. upon any enquiry initiated by the Mission Director, NHM, J&K, on receipt of any written complaint, found to be involved in corrupt or fraudulent practices in competing for or in implementation of the project.

If the successful bidder, in either of the above circumstances, does not take remedial steps within a period of 15 days after receipt of default notice from this office, the contract/ work order may be terminated by this office;

Cancellation/ Termination of project, if required, will be considered only after according successful bidder a reasonable opportunity of being heard;

Further, State Health Society, NHM, J&K may transfer, upon such terms and in such manner, as it deems appropriate, work order for similar work to L-2 bidder and the defaulting L-1 bidder will be liable to compensate this office for any extra expenditure involved to complete the scope of the work totally during the contract period.

24. **Arbitration:**

- a. **Dispute:** Either party, upon receipt of any information, is entitled to raise any claim, dispute or difference, of whatever nature arising out of or in connection with the NIT, including its existence or validity or termination (collectively called as "Dispute"), by giving written notice to the other party, which shall contain -
 - i. Description of dispute
 - ii. Ground for such dispute
 - iii. Written material in support of its claim
- b. Other party shall, within thirty (30) days of issuance of dispute notice, furnish:
 - i. Counter claim and defenses, if any, regarding the dispute; and
 - ii. All written material in support of its defenses and counter claim.
- c. **Dispute Resolution by Amicable Settlement:** Within thirty (30) days of issuance of notice by any party, both the parties to the dispute shall meet to settle such dispute amicably. If the parties fail to resolve the dispute amicably within thirty (30) days of receipt of notice referred above, same shall be referred to the Mission Director, NHM, J&K for its reference to arbitration.
- d. **Dispute Resolution by Sole Arbitrator:** In addition to (c), dispute may also include any dispute arising out of contract with regard to interpretation, meaning and breach of the terms of contract. Upon receipt of information, Mission Director, NHM, J&K will appoint will appoint an officer as Sole Arbitrator for the dispute, who will not be related to this contract for resolution of dispute. The Arbitrator shall deal with the grievance expeditiously, as possible and shall endeavour to dispose it off, within thirty (30) days from the date of receipt. The Arbitrator proceedings shall be governed by the J&K Arbitration and Conciliation Act, 1997. If the arbitrator to whom the matter is initially referred is transferred or vacates his office or is unable to act for any reason, he/ she shall be replaced by another person appointed by Mission Director, NHM, J&K to act as Arbitrator. Such person shall be entitled to proceed with the matter from the stage at which it was left by his predecessor.
- e. Work under the contract shall, notwithstanding the existence of any such dispute or difference, continue during arbitration proceedings and no payment due or payable to successful bidder shall be withheld on account of such proceedings unless such payments are the direct subject of the arbitration.
- f. **Final Appeal:** If the officer designated as Arbitrator fails to dispose off the grievance filed within the period, or successful bidder or Purchase Committee or any other

person aggrieved by the order passed by the Arbitrator, he/ it may file an Appeal before the Mission Director, NHM, J&K being the final Appellate Authority whose decision shall be final and binding upon all the Parties.

- g. **Governing Law:** This NIT shall be governed by and construed in accordance with the Laws of Jammu & Kashmir and the Laws of India, as applicable to Jammu & Kashmir.
- h. **Venue of Arbitration:** Venue of arbitration shall be the place from where contract has been issued.

25. Right to Accept or Reject the Bid(s):

- a. Notwithstanding anything contained in this SBD, the Tender Inviting Authority reserves the right to accept or reject any bid, or to annul the bidding process and reject all the bids, at any time without any liability or any obligation for such acceptance, rejection or annulment, and without assigning any reasons thereof. In the event that the Authority rejects or annuls all the bids, it may, in its discretion, invite all bidders to submit fresh bids hereunder;
- b. The Authority reserves the right to reject any bid if:
 - i. at any time, a material misrepresentation is made or uncovered, or
 - ii. The Bidder does not provide, within the time specified by the Authority, the supplemental information sought by the Authority for evaluation of the Bid;
- c. In case, it is found during the evaluation or at any time before signing of the agreement or after its execution and during the period of subsistence thereof, that one or more of the qualification conditions have not been met by the bidder, or the bidder has made material misrepresentation or has given any materially incorrect or false information, the bidder shall be disqualified forthwith and notwithstanding anything to the contrary contained in this SBD, be liable to be terminated, by a communication in writing by the Authority to the bidder, without the Authority being liable in any manner whatsoever to the bidder and without prejudice to any other right or remedy which the Authority may have under this SBD, the agreement or under applicable law(s);
- d. The Authority reserves the right to verify all statements, information and documents submitted by the bidder in response to the SBD. Any such verification or lack of such verification by the Authority shall not relieve the bidder of its obligations or liabilities hereunder, nor will it affect any rights of the Authority there under.

26. Saving Clause:

- a) In the absence of any specific provision in the agreement, the issue will be decided on mutual agreement;
- b) Failure of either party to fulfill any of its obligations under the agreement shall not be considered to be a default in so far as such inability arises from an event of force majeure, provided that the party affected by such an event:
 - i. Has taken all reasonable precautions, due care and reasonable alternative measures in order to carry out the terms and conditions of the agreement; and
 - ii. Has informed the other party as soon as possible about the occurrence of such an event.

27. Miscellaneous:

- a. NHM, J&K reserves the right to call for any information from the bidders, including Successful bidder, as it deems fit in the interest of the bidding process/ execution of the contract and the bidders, including successful bidder, is bound to furnish the same within the stipulated time failing which State Health Society will be at liberty to take necessary action including rejection of bid(s)/ cancellation of Rate Contract/ forfeiture of EMD/ Performance Security Deposit.

- b. No oral conversations or agreements with any Officer or Official of NHM, J&K shall affect or modify any terms of this tender. Any alleged oral agreement or arrangement made by the bidder with any Department, Agency, Officer or Official of NHM, J&K shall not affect the definitive agreement that results from this Tender process. Oral communications by NHM, J&K to an entity shall not be considered binding on NHM, J&K. Similarly, any written material provided by any person other than NHM, J&K shall not affect the implementation of the Project unless approved and agreed to by NHM, J&K Authorities.
- c. Bidders that are found to be canvassing, influencing or attempting to influence the concerned in any manner, including offering bribes or other illegal gratification to any officer/ official of the State Health Society, NHM, J&K, for getting the project issued in its favour can be disqualified from the process at any stage without any notice in this regard.
- d. NHM, J&K makes no representation or warranty and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of this NIT.
- e. The information contained in this NIT is selective and is subject to updation, expansion, revision and amendment. It does not purport to contain all the information that a bidder requires. NHM, J&K in its absolute discretion, but without being under any obligation to do so, may relax/ change/ modify the terms and conditions including scope of work in any exigency, excluding fundamental changes/ basic conditions, after approval of the same by the Mission Director, NHM, J&K. Such updation/ change/ modification shall be uploaded on the website **www.jknhm.com** and it will become part and parcel of the NIT.
- f. NHM, J&K is competent and reserves the right to consider, ignore, or reject all or any of the bids received in response to this NIT at any stage, without assigning any reason what so-ever.
- g. The Tender Inviting Authority, at its sole discretion and without incurring any obligation or liability, reserves the right, at any time, to:
 - i. cancel the bidding process and/ or amend and/ or supplement the bidding process or modify the dates or other terms & conditions relating thereto;
 - ii. consult with any bidder in order to receive clarification or further information;
 - iii. retain any information and/ or evidence submitted by any bidder; and/ or
 - iv. Independently verify, disqualify, reject and/ or accept any and all submissions or other information and/ or evidence submitted by any bidder.
- h. All other issues that may come up during the course of compilation of contract shall be decided by the Mission Director, NHM, J&K and his decision shall be final.
- i. All the terms and conditions of the NIT should be carefully studied for the sake of submitting complete and comprehensive bid, failing to comply with any of the terms and conditions will lead to rejection of tender, even if it is competitive offer.
- j. The bidding process shall be governed by, and construed in accordance with, the Laws of India and the Courts in Jammu & Kashmir shall have exclusive jurisdiction over all disputes arising under, pursuant to and/ or in connection with the bidding process.

In Acceptance

Sig. & Seal of the Bidder
alongwith Full address

Check-list for the Bidders

S. No.	Particulars	Page No.
1.	Tender Fee (Proof of deposit of Tender fee amounting to Rs.2,500/- (Rupees Two Thousand Five Hundred only), to be deposited through online/ RTGS transfer in State Health Society, NHM, J&K’s Bank A/c No.: 0021040500000042 “Non-NHM Funds at SHS Level” with the Jammu and Kashmir Bank Ltd. Shalamar Road, Jammu (IFSC Code: JAKAOLUXURY; MICR Code: 180051023))	
2.	EMD (in the form of CDR/ FDR pledged to the FA/ CAO, State Health Society, NHM, J&K)	
3.	Affidavit regarding Non-Blacklisting on Rs.100/- stamp paper duly attested by 1 st Class Magistrate	
4.	Affidavit regarding Total No. of manpower and compliance to statutory liabilities with respect to EPF/ ESIC, etc. on Rs.100/- stamp paper duly attested by 1 st Class Magistrate	
5.	Bidders detail as per annexure ‘B’ (to be typed on letter-head of bidder)	
6.	Undertaking as per annexure ‘C’ (to be typed on letter-head of bidder)	
7.	PAN of the organization as well as the authorized signatory (copies to be enclosed)	
8.	GST Registration No. of the Organization (copy to be enclosed)	
9.	Latest GST Return 3B, i.e., for the month of July, 2020	
10.	EPF Registration No. of the Organization (copy to be enclosed)	
11.	ESIC Registration No. of the Organization (copy to be enclosed)	
12.	Average annual turnover certificate, issued by the Chartered Accountant, with average annual turnover of last three financial years not less than Rs.3.00 Crore	
13.	Balance Sheets of last three Financial Years – 2016-17, 2017-18 and 2018-19 (copies to be enclosed)	
14.	ITRs of last three Assessment Years – 2017-18, 2018-19 and 2019-20 (copies to be enclosed)	
15.	Terms & Conditions alongwith Annexure(s) – ‘A’ to ‘E’ duly signed by authorized signatory alongwith seal	
16.	Misc. Documents including Copies of Work Orders, Performance Certificates, etc. – duly signed by authorized signatory alongwith seal	

In acceptance
Sig. & Seal of the Bidder
alongwith Full address

Particulars of Bidder

(to be typed on the Letter-head)

S. No.	Particulars	To be filled in by the Bidder
(1.)	Name of Agency	
(a)	Date of Establishment/ Incorporation of Agency	
(c)	PAN	
(d)	TAN	
(e)	GST No.	
(f)	EPF Registration No.	
(g)	ESI Registration No.	
(2)	Office Address	
(3)	Telephone No.	
(4)	Mobile No.	
(5)	FAX No.	
(6)	e-Mail ID	
(7)	Authorized Person	
(a)	PAN	
(b)	Mobile No.	
(c)	e-Mail ID	
(8)	No. of Years of Working Experience	
(9)	Experience in dealing with Govt. Departments (as per format mentioned below)	

S. No.	Particulars	To be filled in by the Bidder
(10)	Whether the Bidder/ Agency is blacklisted by any Govt. Department or any Criminal Case is registered against the Bidder/ Agency or its Owner/ Partners anywhere in India (Affidavit to this extent has to be submitted)	
(11)	Whether a Copy of the Terms & Conditions duly signed, in token of acceptance of the same, is attached.	
(12)	Proof of Deposit of Tender Fees	
(a)	Amount	Rs.2,500/- (Rupees Two thousand Five Hundred only)
(b)	Date of RTGS/ Online Transfer	
(c)	Bank	
(d)	Branch	
(13)	Details of EMD	
(a)	Amount	Rs.1,00,000.00 (Rupees One Lakh only)
(b)	CDR/ FDR No.	
(c)	Date	
(d)	Issuing Bank	
(e)	Branch	

In acceptance
Sig. & Seal of the Bidder
alongwith Full address

Detail of Work Experience in Providing Data Entry Operators, Computer Assistants and Support Staff to Govt. Agencies/ Departments/ PSUs during Previous Three Financial Years:

S. No.	Name of Govt. Agency/ Department/ PSU	Year of Working	Detail of Manpower Provided		
			Category/ Type	No. of Manpower	Amount (in Lakhs)

In acceptance
 Sig. & Seal of the Bidder
 alongwith Full address

UNDERTAKING

(to be typed on letterhead of bidder)

The Mission Director,
National Health Mission,
Jammu and Kashmir

Subject: NIT for supply of manpower for Data Entry Operations and Support Staff for working in various institutions of Health & Medical Education Department, J&K under NHM

Sir,

1. I/ We hereby agree to abide by all terms and conditions laid down in tender document.
2. This is to certify that I/ we before signing this bid have read and fully understood all the terms and conditions and instructions contained therein and undertake myself/ ourselves abide by the said terms and conditions.
3. I/ we agree to abide by the tendered terms & conditions.
4. I/ we declare that our financial position is sound and we are competent to execute the supplies as & when allotted.
5. I/ we declare that we will not ask/ expect any financial assistance from the Govt. of Jammu & Kashmir State.
6. We will execute the contract strictly in accordance with the approved terms & conditions, if approved in our favour

In acceptance
Sig. & Seal of the Bidder
alongwith Full address

Financial Bid

(To be quoted On-line only)

S. No.	Particulars	No. of Days/ %age	Unskilled (@ Rs.225/- p.m.)	Skilled (@ Rs.350/- p.m.)	Highly Skilled (@ Rs.400/- p.m.)	Administrative/ Ministerial/ Accounts Staff (@ Rs.325/- p.m.)
1	Minimum Wage Rate – Per Person (as per SRO 460)	30	6,750.00	10,500.00	12,000.00	9,750.00
2	Additions on account of:					
2.a	Employer's Contribution on account of EPF @ 12% of Basic Wages	12.00%	810.00	1,260.00	1,440.00	1,170.00
2.b	Admn. Charges @ 5% of Employer's & Employee's Contribution	5.00%	81.00	126.00	144.00	117.00
2.c	Employer's Contribution on account of EDLI @ 1% of Basic Wages	1.00%	68.00	105.00	120.00	98.00
2.d	Employer's Contribution on account of ESIC @ 4.75% of Basic Wages	4.75%	321.00	499.00	570.00	463.00
Sub-Total (2) [= 12.a (+) 12.b (+) 12.c + 12.d]			1,280.00	1,990.00	2,274.00	1,848.00
3	Total (3) [= (1) + (2)]		8,030.00	12,490.00	14,274.00	11,598.00
4	Vendor's Margin/ Service Charges (To be Quoted by Vendor in Rs. and Not in %age)	To be Quoted by the Bidders in the BoQ – On-line [and Not to be submitted/ mentioned in Hard Copies]				
5	Total (5) [= (3) + (4)]		8,030.00	12,490.00	14,274.00	11,598.00
6	GST as per the J&K Goods and Services Tax Act, 2017 - Support Services (Heading 9985)	18.00%	1,445.00	2,248.00	2,569.00	2,088.00
7	Grand Total - Amount Payable to Vendor (7) [= (5) + (6)]		9,475.00	14,738.00	16,843.00	13,686.00
8	Amount Payable to Individual Candidate Per month (Net of Contributions to be Deposited on their behalf)					
9	Minimum Wages		6,750.00	10,500.00	12,000.00	9,750.00
10	Deductions on account of -					
10.a	Employee's Contribution on account of EPF @ 12% of Basic Wages	12.00%	810.00	1,260.00	1,440.00	1,170.00
10.b	Employee's Contribution on account of ESIC @ 1.75% of Basic Wages	1.75%	118.00	184.00	210.00	171.00

S. No.	Particulars	No. of Days/ %age	Unskilled (@ Rs.225/- p.m.)	Skilled (@ Rs.350/- p.m.)	Highly Skilled (@ Rs.400/- p.m.)	Administrative/ Ministerial/ Accounts Staff (@ Rs.325/- p.m.)
Sub-Total (10) [= 10.a (+) 10.b]			928.00	1,444.00	1,650.00	1,341.00
11	Net Monthly Remuneration (in-Hand) to Candidate (11) [= 9 (-) 10]		5,822.00	9,056.00	10,350.00	8,409.00
12	Net Monthly amount to the Credit of Candidate on account of EPF					
12.a	Employer's Contribution on account of EPF @ 12% of Basic Wages	12.00%	810.00	1,260.00	1,440.00	1,170.00
12.b	Employee's Contribution on account of EPF @ 12% of Basic Wages	12.00%	810.00	1,260.00	1,440.00	1,170.00
Sub-Total (12) [= 12.a (+) 12.b]			1,620.00	2,520.00	2,880.00	2,340.00
13	Gross Monthly Benefit to Candidate (virtually available in case of Medical Assistance/ Exigency):					
13.a	Employer's Contribution on account of EDLI @ 1% of Basic Wages	1.00%	68.00	105.00	120.00	98.00
13.b	Employer's Contribution on account of ESIC @ 4.75% of Basic Wages	4.75%	321.00	499.00	570.00	463.00
13.c	Employee's Contribution on account of ESIC @ 1.75% of Basic Wages	1.75%	118.00	184.00	210.00	171.00
Sub-Total (13) [= 13.a (+) 13.b (+) 13.c]			507.00	788.00	900.00	732.00
14	Gross Monthly Benefit to Candidate (14) [= 11 (+) 12 (+) 13]		7,949.00	12,364.00	14,130.00	11,481.00

Note:

1. Above calculations are indicative for reference and the final amount payable to vendor {col. (7)} will change after additions on account of Vendor's Margin/ Service Charges {col. (4)} and consequent change in amount of GST {col. (6)}.
2. Final amount payable to Vendor, as per (7) above, will be subject to the clarification regarding GST, that is, whether GST to be charged on Total amount as per (5) or on Vendor's margin/ Service Charges as per (4) and accordingly, amount payable to the successful vendor will be finalized.

Sd/-
Mission Director
(Tender Inviting Authority)
National Health Mission, J&K

Detail of Requisite Categories of Manpower, alongwith Qualification

S. No.	Category	Classification as per SRO – 460	Minimum Qualification	Brief Job Description
1.	Helper/ Multi-Tasking Staff (full time)	Un-skilled (involving simple operations requiring little or no skill or experience on the job)	8 th	Routine daily office works of non-technical nature
2.	Sweeper/ Cleaner (full time)		-	-
3.	Data Entry Operators (for NHM Helpline/ Blocks/ Health Facility level below District Headquarters)	Administrative/ Ministerial/ Accounts Staff	Graduation with 1 Year Diploma in Computer Applications	<ul style="list-style-type: none"> • Uploading of data provided to them by the peripheral health institutions on day-to-day basis; • Performing any other duty(ies) assigned to them related to their work by the Officer in-charge
4.	Computer Operators for Data Entry Operations & associated works (for District Head Quarters at CMO Office/ e-Hospital Project)	Skilled (involving skill or competence acquired through experience on the job or through training as an apprentice in a technical or vocational institute and the performance of which calls for initiative and judgement)	Graduation with 1 Year Diploma in Computer Applications and 2 Years' Post-Qualification Experience	<ul style="list-style-type: none"> • Uploading/ Consolidation of Data/ Reports received from Blocks/ Tertiary Care/ Other Institutions; • Performing any other duty(ies) assigned to them related to their work by the Chief Medical Officer/ Officer in-charge
5.	Computer Operators for Data Entry Operations & associated works (for State/ Divisional Level)	Highly Skilled (involving degree of perfection and full competence in the performance of certain tasks including clerical work acquired through intensive technical or professional training or practical work experience for certain reasonable period and also requires of an worker to assume full responsibility for the judgement or decision involved in the execution of the tasks)	Post-Graduation with 1 Year Diploma in Computer Applications and 2 Years' Post-Qualification Experience	<ul style="list-style-type: none"> • Uploading/ Consolidation of Data/ Reports, etc. received from Directorates/ Districts/ Tertiary Care Institutions; • Performing any other duty(ies) assigned to them related to their work by the Officer in-charge

Indicative No. of Manpower to be provided:

(1.) Support Staff (Helpers, etc.) = 10-15 (for State Health Society, National Health Mission, J&K at Nagrota (Jammu)/ Chanapora (Srinagar);

(2.) Data Entry Operators = 250 – 300 (Location of work will be at State Health Society, NHM, Nagrota (Jammu/ Chanapora (Srinagar); Tertiary Health Care Institutions; District Health Societies; District Hospitals and Block Headquarters)

Above-mentioned No. is indicative and may Increase or Decrease as per the approval of the Ministry of Health & Family Welfare, Govt. of India

Sd/-
Mission Director
(Tender Inviting Authority)
National Health Mission, J&K